

#### SMS Terms and Conditions:

These terms, conditions and notices (“Terms of Service”) relate to the Metropolis Healthcare Ltd automated text service (the “Service”).

These supplement the Metropolis Healthcare Ltd website terms and conditions and privacy policy.

Metropolis and “we” refer to the Metropolis Healthcare Ltd and “you” refers to the user of the Service.

#### Charges:

Metropolis Healthcare Ltd will not charge you for receiving text (SMS) messages under this Service.

However, we cannot accept any legal liability in respect of any charges charged by your mobile network operator for your use of the Service,

or for any other loss or damage which may be caused by your use of the Service.

Normally mobile network operator will charge your Rs. 3 Per SMS

#### Messages:

There are a set number of MMS messages. These are detailed on the Metropolis text service page.

As this is an automated text service, It is intended that Metropolis will read your message and so it will be personally respond to any messages and contact you.

The information Metropolis Healthcare Ltd gives you in a SMS reply is based on what you have requested.

There may be a delay between when a message is sent and when it is received.

This Service is for use in the India.

This is not a subscription service, so you do not need to unsubscribe. Metropolis will not send you any messages other than those you have requested.

#### Privacy:

The Service is being provided for Metropolis by a third party service provider

Your mobile phone number will be only stored for this Service.

Mobile telephone numbers will be deleted when they are no longer required for Service provision.

LM-Metropls will appear as the message sender in your inbox or be stated on the phone bill.

#### Service Usage and Discontinuation:

There is a fair usage requirement for this Service and so excessive or wrongful use of the Service by any mobile phone may lead to that phone being blocked for this Service.

Such blocking is at the absolute discretion of Metropolis Healthcare Ltd.

We may discontinue, suspend or change this Service at any time but we will let you know, of any changes, on this website.